



### **Complaint Process through the State of Florida**

North Florida Technical College desires to resolve student grievances, complaints and concerns in an expeditious, fair and amicable manner. If a complaint cannot be resolved internally, you may file a complaint with the State of Florida. Students who perceive that they have been mistreated by school staff or faculty may register their complaint with the Florida Department of Education. The student grievance contact information for Florida phone numbers, emails and/or links is noted below.

Florida Department of Education  
Division of Colleges  
325 West Gaines Street, Suite 1544  
Tallahassee, Florida 32399-0400  
850-245-0407

State of Florida Complaint Form:

<mailto:www.fldoe/schools/higher-ed/fl-ed/fl-college-system/about-us/complaints>